



**San Francisco SafeStart Initiative**  
**Advisory Council Learning Presentation on Child Welfare System**  
**Summary of Survey Results (N=23 participants)**

The SafeStart Advisory Council held its second learning presentation for 2003 on March 21st. The presentation was conducted by Elizabeth Crudo from Child Protective Services, Department of Human Services. Twenty-nine council members attended the learning presentation. At the end of the presentation, 23 attendees (79%) filled out an evaluation survey.

The evaluation survey was divided into four sections: *Content*, *Presentation Components*, *Overall Impressions*, and *Comments for Future Training*. It included eight statements that rated respondents' knowledge on 3-point scale of "No", "Yes, a little" to "Yes, a lot" and five statements that were rated on a 4-point scale of 'Excellent, Good, Fair, and Poor.' This report provides a summary of the results from the 23 Council members who completed the evaluation survey.

**Key Findings**

1. More than three-quarters of respondents indicated that they learned "a lot" about how to identify child abuse and neglect (78%), how to refer child abuse and neglect cases to Family and Children's Services (83%) and when reporting of child abuse cases is mandated (78%).
2. Respondents expressed that they would like to learn more about the impact of the Family Court System on children and families, and ten respondents (43%) indicated that more materials and further training on the Family Court process would be helpful.
3. Sixteen of 23 respondents (70%) found the session extremely useful and relevant to their work and 91% of respondents noted that the presenter's knowledge of topics was "excellent."

<b>CONTENT</b>	<b>Percent of participants who selected:</b>		
	<b>NO</b>	<b>YES, A LITTLE</b>	<b>YES, A LOT</b>
<b>Did this presentation make you more aware of:</b>			
How to identify or recognize child abuse and neglect? (n=23)	9%	13%	78%
How to refer child abuse and neglect cases to Family and Children's Services? (n=22)	0%	13%	83%
Mandated reporting – how and when? (n=22)	9%	9%	78%
What steps are taken during the intake screening process? (n=22)	4%	39%	52%
How children and families are impacted by the Family Court system? (n=21)	17%	35%	39%
The services provided by Family Preservation, Family Maintenance, and Reunification Services? (n=20)	9%	35%	43%
What foster care placement options are available to families?	9%	43%	48%

<b>CONTENT</b>	<b>Percent of participants who selected:</b>		
	<b>NO</b>	<b>YES, A LITTLE</b>	<b>YES, A LOT</b>
<b>Did this presentation make you more aware of:</b>			
(n=23)			
The impact of violence on children and families? (n=19)	26%	30%	26%

<b>PRESENTATION COMPONENTS</b>	<b>POOR</b>	<b>FAIR</b>	<b>GOOD</b>	<b>EXCELLENT</b>
The presenters' knowledge of the topic (n=22)	0%	0%	4%	91%
The amount of time allotted for this learning presentation (n=21)	0%	9%	39%	43%
The quality and clarity of visual aids and handouts (n=21)	0%	4%	43%	43%
<b>OVERALL IMPRESSIONS</b>	<b>POOR</b>	<b>FAIR</b>	<b>GOOD</b>	<b>EXCELLENT</b>
The information provided by the learning presentation (n=21)	0%	4%	39%	48%
The session's usefulness/applicability for my work (n=21)	0%	4%	17%	70%

**Topics for the future:**

<b>TOPIC</b>	<b>More materials/ handouts:</b>	<b>Further training:</b>	<b>Topic should be in the SafeStart curricula:</b>
Identifying child abuse and neglect	4 (17%)	4 (17%)	9 (39%)
Mandated reporting process	4 (17%)	4 (17%)	10 (43%)
Intake screening process	3 (13%)	5 (22%)	6 (26%)
The range of services provided by Family and Children's Services	8 (35%)	7 (30%)	10 (43%)
The Family Court process	10 (43%)	10 (43%)	8 (35%)
Foster care placement options	6 (26%)	8 (35%)	6 (26%)

**Suggested topics for the future:**

- Mental health support for foster children and removal of children

**Additional Comments**

- A presentation on how the Department of Human Services and SafeStart can collaborate may be helpful. Specific services regarding Family Preservation can be very helpful to SafeStart families. A presentation on what happens with family preservation can help.
- Concern over “real” reports.