

**(ORIGINAL)**

Chatham County Safe Start  
Collaboration and System Effectiveness Evaluation Component  
Telephone Survey Interview Form

Interviewer Name: \_\_\_\_\_

Initial Key Informant Name: \_\_\_\_\_ Phone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Date of Scheduling Call: \_\_\_\_\_ Date Disclosure Form Sent: \_\_\_\_\_

Final Key Informant Name (if different from above): \_\_\_\_\_ Phone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Date of Scheduling Call: \_\_\_\_\_ Date Disclosure Form Sent: \_\_\_\_\_

Date/Time Interview Scheduled: \_\_\_\_\_ Date Completed: \_\_\_\_\_

Interview Questions for Final Key Informant

“Please answer the following questions about yourself and your organization.”

1. “What is your formal title?” \_\_\_\_\_

2. “What is the official name of your organization?” \_\_\_\_\_

3. What is your organization’s business address?” \_\_\_\_\_

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4. "Please choose the following phrase that best describes your organization:"

- an agency of local government? (please specify town or county)
- an agency of regional government?
- an agency of state government?
- a private for-profit organization?
- a private non-profit organization?
- a religious organization?
- other? \_\_\_\_\_

5. "What is the official name of your program?" \_\_\_\_\_

6. "How many people are employed full-time by your organization (program)?" \_\_\_\_\_

7. "Please tell me what activities or services your organization (program) provides that might benefit the Chatham County children under the age of nine who have been exposed to violence or are at risk of being exposed to violence?"

1. \_\_\_\_\_ 2. \_\_\_\_\_

3. \_\_\_\_\_ 4. \_\_\_\_\_

5. \_\_\_\_\_ 6. \_\_\_\_\_

6. \_\_\_\_\_ 8. \_\_\_\_\_

9. \_\_\_\_\_ 10. \_\_\_\_\_

"I am now going to read a few short statements about the Chatham County system of services for children under nine who have been exposed to violence or are at risk of being exposed to violence. Please rate each statement on a scale of 1 – 5, where "1" means that you strongly disagree with the statement, "2" means that you mildly disagree with the statement, "3" means that you neither disagree or agree with the statement, "4" means that you mildly agree with the statement, and "5" means that you strongly agree with the statement. If you have no opinion or don't know (rating = 0), please say so. Remember that we are talking about children under nine and their families children under the age of nine who have been exposed to violence or are at risk of being exposed to violence."

13. "Overall, the Chatham County organizations that serve these children and their families are sharing case information effectively."

Rating: \_\_\_\_\_

14. "Overall, delays in service delivery for these children and families are minimal."

Rating: \_\_\_\_\_

15. "Overall, gaps in the types of services available are minimal."

Rating: \_\_\_\_\_

16. "Overall, duplication of services is minimal."

Rating: \_\_\_\_\_

17. "Overall, administrative forms from different programs for these children and families are well integrated."

Rating: \_\_\_\_\_

18. "Overall, services are provided at the most convenient locations."

Rating: \_\_\_\_\_

19. "Overall, staff in the organizations serving these children and families are aware of all the services available to them in Chatham County."

Rating: \_\_\_\_\_

20. "Overall, cost does not prevent these children and families from receiving services."

Rating: \_\_\_\_\_

21. "Overall, children and families with serious needs don't "fall between the cracks" of the system."

Rating: \_\_\_\_\_

22. "Overall, administrative staff from different programs that serve these children work together very well."

Rating: \_\_\_\_\_

23. "Overall, service delivery staff from different programs that serve these children work together very well."

Rating: \_\_\_\_\_

24. "Overall, the problem we have in Chatham County of children under the age of nine being exposed to violence is minimal."

Rating: \_\_\_\_\_

25. "One final question. What will be the biggest difficulty Chatham County faces in tackling the problem of children under nine being exposed to violence?"

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8. "Off the top of your head, what other programs, agencies or organizations does your organization (program) work with in providing those services or activities to children under nine and their families?"	9. "How frequently do you work with someone in _____?"	10. "On a scale of 1 – 10, how productive is your relationship with _____, with '10' being 'most productive?'"	11. "Who is your primary contact person at _____?"	12. "Is there a formal written protocol in place between your organization and _____ that directs how you will work together?"
a.	a.	a.	a.	a.    yes/no
b.	b.	b.	b.	b.    yes/no
c.	c.	c.	c.	c.    yes/no
d.	d.	d.	d.	d.    yes/no
e.	e.	e.	e.	e.    yes/no
f.	f.	f.	f.	f.    yes/no
g.	g.	g.	g.	g.    yes/no
h.	h.	h.	h.	h.    yes/no
i.	i.	i.	i.	i.    yes/no
j.	j.	j.	j.	j.    yes/no